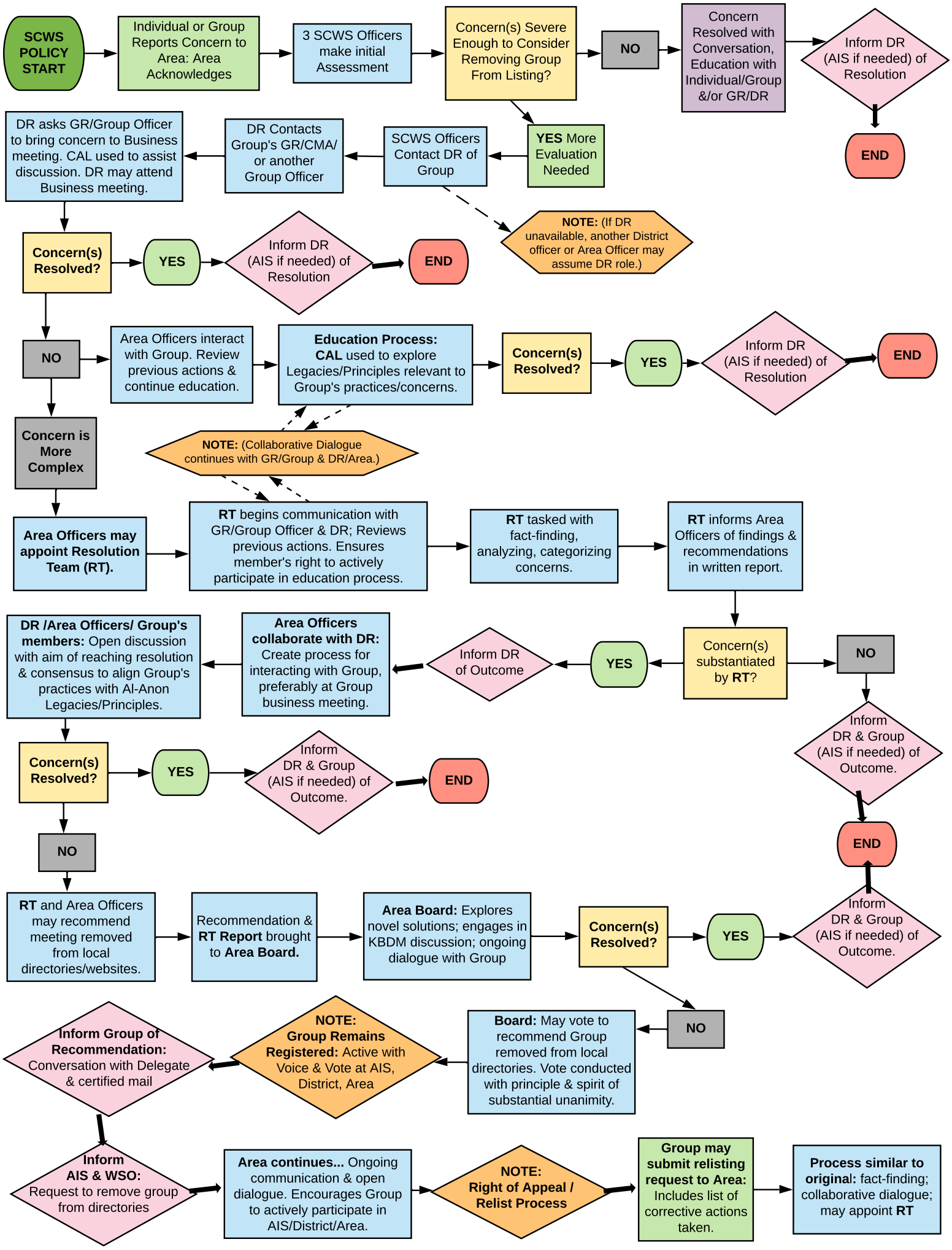
SCWS POLICY START
Individual or Group Reports Concern to Area: Area Acknowledges
3 SCWS Officers make initial Assessment
Concern(s) Severe Enough to Consider Removing Group From Listing?
NO
Concern Resolved with Conversation, Education with Individual/Group &/or GR/DR
Inform DR (AIS if needed) of Resolution
END
YES More Evaluation Needed
SCWS Officers Contact DR of Group
DR Contacts Group's GR/CMA/ or another Group Officer
DR asks GR/Group Officer to bring concern to Business meeting. CAL used to assist discussion. DR may attend Business meeting.
NOTE: (If DR unavailable, another District officer or Area Officer may assume DR role.)
Concern(s) Resolved?
YES
Inform DR (AIS if needed) of Resolution
END
NO
Area Officers interact with Group. Review previous actions & continue education.
Education Process: CAL used to explore Legacies/Principles relevant to Group's practices/concerns.
Concern(s) Resolved?
YES
Inform DR (AIS if needed) of Resolution
END
Concern is More Complex
NOTE: (Collaborative Dialogue continues with GR/Group & DR/Area.)
Area Officers may appoint Resolution Team (RT).
RT begins communication with GR/Group Officer & DR; Reviews previous actions. Ensures member's right to actively participate in education process.
RT tasked with fact-finding, analyzing, categorizing concerns.
RT informs Area Officers of findings & recommendations in written report.
Concern(s) substantiated by RT?
YES
Inform DR of Outcome
Area Officers collaborate with DR: Create process for interacting with Group, preferably at Group business meeting.
DR /Area Officers/ Group's members: Open discussion with aim of reaching resolution & consensus to align Group's practices with Al-Anon Legacies/Principles.
Concern(s) Resolved?
YES
Inform DR & Group (AIS if needed) of Outcome.
END
NO
Inform DR & Group (AIS if needed) of Outcome.
END
NO
RT and Area Officers may recommend meeting removed from local directories/websites.
Recommendation & RT Report brought to Area Board.
Area Board: Explores novel solutions; engages in KBDM discussion; ongoing dialogue with Group
Concern(s) Resolved?
YES
Inform DR & Group (AIS if needed) of Outcome.
NO
Board: May vote to recommend Group removed from local directories. Vote conducted with principle & spirit of substantial unanimity.
NOTE: Group Remains Registered: Active with Voice & Vote at AIS, District, Area
Inform Group of Recommendation: Conversation with Delegate & certified mail
Inform AIS & WSO: Request to remove group from directories
Area continues... Ongoing communication & open dialogue. Encourages Group to actively participate in AIS/District/Area.
NOTE: Right of Appeal / Relist Process
Group may submit relisting request to Area: Includes list of corrective actions taken.
Process similar to original: fact-finding; collaborative dialogue; may appoint RT