



Conflict Resolution Workshop

Objectives and Session Agenda

January 15, 2022

Session Purpose:

Members will return to their meetings with the ability to give guidance on Conflict Resolution principles so the Group Conscience sessions can be productive and proceed in a kind, loving, and supportive manner.

Session objectives

By the end of this session, members will:

- Learn the basic processes of Conflict Resolution
- Practice participating in a business meeting using Conflict Resolution principle
- Have documents and/or reference materials to share with their meetings
- Be able to help others use conflict resolution principles for an informed Group Conscience in their business meetings.
- Understand how Knowledge-Based Decision-Making assists in Conflict Resolution.

Agenda

- Welcome/Introductions--*Donna*
- Agenda review and brief introduction to Conflict Resolution--*Ann*
 - Why conflict resolution?
 - Ways to keep business meetings positive and productive
 - How does this relate to KBDM?
- Mock Business Meeting – ***Concern: Should our meeting donate a raffle basket to the San Fernando Valley AA Convention with Al-Anon participation?*** --*Ann, Tech Assistants*
- Conflict Resolution practice--*Ann, Donna/Tech Assistants.*
- Group feedback
- Wrap Up/Questions & Answers--*All*

Thank you to the Team: Donna, Sue, Enid, Barbara, Bear, Miriam, Tim, Marcia, Martha, Rosalyn, Marce, Josefa and Ann!