



Conflict Resolution Workshop

Group Practice/Business Meeting Group Conscience practice instructions:

You will practice conducting a business meeting using conflict resolution techniques with this example in a small group Zoom breakout room. Take 20 minutes to verbally explore the concern below as a group in a “mock” business meeting. We will stop after the practice and come back to the large group Zoom meeting to talk as a group about your experience.

Please select:

- One individual to facilitate the business meeting,
- One person to summarize, also
- An individual to make note of any challenges, questions, concerns that come up during practice about the process of conflict resolution itself to share with the larger group when we re-convene.

Your focus should be on practicing keeping the business meeting kind, efficient and productive. Don't get lost in the “concern” or topic itself.

Concern:

Should our meeting institute a Venmo/Zelle/mail-in 7th Tradition policy beginning February 1? In other words, no cash?

Assumptions for role play

- Background: Members currently attending the meeting via Zoom but going hybrid at the meeting location beginning February 1. The number of members attending has grown from 60 to 100; many attending don't live in the geography surrounding our old location. Many members didn't attend our meetings in person before the pandemic. There are several members planning to attend in person beginning February. Currently the meeting has a single Treasurer.
- ***Have fun!*** Someone should wander off the topic; someone should repeat what's been said before; someone should be somewhat challenging (be kind!); someone should be passive and too quiet.
- 1 facilitator; separate member to summarize group findings aloud to the group when re-convened.