

## Sharing of Service

January 15, 2022

### Agenda

❖ 9:00-9:15am -

- Welcome and Introductions
- How this will work (presentations, participation, breakout rooms)
- *Service Manual* from [al-anon.org](http://al-anon.org)
- Timer (1 minute w/1 minute wrap-up)
- Rationale-what has caused conflicts in SoCal?
- Transcription feature will be on

- 1) **Principles above Personalities: Teri M. (Past Delegate, CO) and Chere F. (WA)**
  - a) How/Where to download our *Service Manual* from [al-anon.org](http://al-anon.org)
  - b) Introductory PowerPoint with examples from their own histories & participation  
[CHAT to Marcia and Jayme with questions or comments]
  - c) Wrap up/closing.  
[If questions/comments come up that we didn't have time to respond to, reason things out with your sponsor, Group, District, or Area, and/or reason issues out with one another.]
- 2) **Claire R. -- Keynote speaker: her personal story for first half, then workshop: Welcoming Newcomers During Times of COVID. What are all of the things *you* and your *Group* can do *now* to increase attendance at your virtual and physical meetings?**  
[If members have questions or suggestions from their experience, CHAT TO Marcia and Jayme.]
  - a) Personal story
  - b) Helping newcomers find meetings (make all SoCal Groups record changes here: [scws-al-anon.org](http://scws-al-anon.org)).
  - c) "What have *you* done in your meeting that's worked for you that hasn't been mentioned yet?"

12:00-12:30pm/Lunch -- 30 minutes

- 3) **Rodger P. & Frankie Anne: "Tool Tag"**
  - a) Tool Tag "game" - team of presenters
  - b) Audience participation
- 4) **Conflict Resolution - Ann H. and Sue B.**
  - a) Conflict Resolution presentation—Sue to direct participants re how to download documents; Ann is the presenter/moderator
  - b) Practice meeting/demonstration
  - c) Breakout Rooms with moderators in each room. A practice business meeting so that participants can see how to use the conflict resolution techniques during a business meeting.
  - d) Responses/Feedback from Breakout rooms. What did you learn?

Resources for group problems:

1. Use the handouts from today's workshops.
2. Refer to the literature cited in the handouts.
3. Contact SCWS via our [groupandmemberconcerns@scws-al-anon.org](mailto:groupandmemberconcerns@scws-al-anon.org) email for specific questions or concerns.