



Conflict Resolution Workshop

Group Practice/Mock Group Conscience practice instructions:

You will practice the using conflict resolution techniques with this example in a small group Zoom breakout room. Take 20 minutes to verbally explore the concern below as a group in a “mock” group conscience. We will stop after the practice and come back to the large group Zoom meeting to talk as a group about your experience.

Please select:

- One individual to facilitate the business meeting,
- One person to take notes,
- One person to summarize, also
- An individual to make note of any challenges, questions, concerns that come up during practice about the process itself to share with the larger group when we re-convene.

Your focus should be on practicing keeping the business meeting kind, efficient and productive. Don't get lost in the “concern” or topic itself.

Concern:

Should our meeting institute a Venmo/Zelle/mail-in 7th Tradition policy beginning February 1? In other words, no cash?

Assumptions for role play

- Background: Members are both Zoom and in person – a hybrid meeting currently. The number of members attending has grown from 60 to 100 total; many attending the Zoom portion don't live in the geography surrounding our old location and didn't attend our meetings in person before the pandemic. The meeting has a single Treasurer. ***The group has adopted Knowledge-Based Decision-Making in a previous business meeting.***
- 1 facilitator; separate note taker; separate member to summarize group findings aloud to the group when re-convened.